

A look inside our research that led to Cheetos' award winning advertising campaign, nearly doubling their sales target.

# OTZON MAM 11A2

Founded at Harvard, we provide world-class research that drives some of the biggest brands today. We specialize in accessing the authentic voice of the consumer and delivering clarity to brands on their unique value proposition and positioning through our work with Deep Metaphors<sup>TM</sup>.



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# **OUR GOAL**

How to reposition Cheetos to be relevant to adults without losing the core equity it built up over 60 years as a belove kids' snack.



### **OUR PROCESS**

Olson Zaltman conducted one-on-one ZMET foundational interviews with adult and tween Cheetos lovers about the brand.

#### What Frito-Lay Learned from **Our Insights:**

Cheetos snacks give adults a moment of escape from their hectic world -- specifically via the orange residue the product leaves on your fingers.

This residue lets adults feel playful and a little bit mischievous, almost like they are kids again.

#### What Frito-Lay Did with **Our Insights:**



The "Orange Underground" campaign was born.

Click here to see the campaign

## THE IMPACT

Cheetos sales increased 11.3%, nearly double the target.

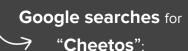


The "Orange Underground" campaign won an Advertising Research Foundation Grand Ogilvy Award for Excellence in Advertising Research.





cheetos



Year before campaign: 132,000 hits



Year 1 of campaign: **1,121,000 hits**